NCR V:YIX

Voyix Connect (formerly Connected Payments)
Payment Hardware End of Sale & Support

Last Updated December 1, 2025

The PCI Security Standards Council has published expiration dates for devices with PCI PTS (PIN Transaction Security) 2.0 — PCI 6.0 certification. Products with expired PCI approvals are not eligible for new sale or new deployments other than repair and replacement of like products. Hardware purchased and deployed before PCI Approval Expiration Dates will remain compliant and continue to be maintained by NCR Voyix through the dates below. Products with expired PCI approvals may remain in the field and are eligible for Delta testing or Delta evaluations provided no security vulnerabilities or exploits are identified by the processors. Check with your acquirer/payment processor and Qualified Security Assessor (QSA) for any sunset dates.

What do these dates mean to me?

AFTER END OF SALE

- Once the End of Sale is announced, enhancements of that device will end.
- Software releases for devices will be for critical defect fixes only.

AFTER END OF SUPPORT

- NCR Voyix will no longer provide issue fixes or security updates for the software release or device.
- NCR Voyix software engineering will no longer investigate issues reported for the software release.
- NCR Voyix will no longer have QA (Quality Assurance) devices with new versions of software release.

HOW TO UPGRADE TO A NEWER DEVICE

Please reach out to your Sales Representative or Account Manager for more information on how to purcahse new hardware.

HAVE ANY QUESTIONS?

If you have any additional questions, contact your Sales Representative or Account Manager, or reach out to the Connected Payments Support team for further assistance.

PCI PTS Expiration Dates

PCI PTS Version	PCI Approval Expiration Date
2.x	April 30, 2017
3.x	~~April 30, 2020~~ *Extended to April 30, 2021*
4.x	~~April 30, 2023~~ *Extended to April 30, 2024*
5.x	~~April 30, 2026~~ *Extended to April 30, 2027*
6.x	April 30, 2032

Disclaimers

*All dates subject to change based on Device Manufacturer's change on device support or parts availability.
**Device Manufacturers may change their commitments.

NCR Voyix will attempt to fix defects or security issues found with the Device Manufacturer but if deemed unfixable or a certification needed and cannot be done because of the PCI Expiration date then the End of Support date will be shortened.

Verifone Payment Terminal End of Support Dates

Verifone will not issue software updates or provide development support after PCI PTS expiration dates**

Verifone will continue to provide error corrections for Severity 1 (Critical) software errors, including security vulnerabilities until posted End of Support date. In the event of a compliance mandate issued by PCI or payment card brands, Verifone will work to agree on development support to address the compliance mandate, subject to appropriate compensation as documented in a statement of work.

Device		PCI PTS Version	PCI PTS Expiry Dates	NCR Voyix End of Sale	Verifone End of Support	NCR Voyix End of Support
Mx760 Mx830 Mx850	Mx860 Mx870	2.x	April 30, 2017	April 30, 2017	April 30, 2020	April 30, 2021
VX820		3.x	April 30, 2021	April 30, 2020	April 30, 2023	April 30, 2023
MX915/MX925 PCI PTS Version Varies by PCI ID See How to Identify a Verifone MX9 PCI PTS v3 or v4 Device		3.x	April 30, 2021	April 30, 2020	April 30, 2023	April 30, 2023
		4.x	April 30, 2024	April 15, 2022	October 31, 2023	April 30, 2026*
e355		4.x	April 30, 2024	April 15, 2022	October 31, 2023	April 30, 2026*
Engage M400		5.x	April 30, 2027	February 1, 2026*	April 30, 2029*	April 30, 2029*
Engage P400		5.x	April 30, 2027	February 1, 2026*	April 30, 2029*	April 30, 2029*
Neo M425		6.x	April 30, 2032	———	———	———
Neo P630		6.x	April 30, 2032	———	———	———

Equinox Payment Terminal End of Support Dates

Equinox will continue to support blocker issues (Security vulnerabilities or software errors) until the devices reach Equinox End of Hardware Support date.**

Device	PCI PTS Version	PCI PTS Expiry Date	NCR Voyix End of Sale	Equinox End of Support	NCR Voyix End of Support
L5200	3.x	April 30, 2021	March 31, 2019	March 31, 2022	March 31, 2022
L5300 PCI PTS Version Varies by Part Number See How to Identify an Equinox L5300 PCI PTS v2 or v3 Device	2.x 3.x	April 30, 2017 April 30, 2021	April 30, 2017 March 1, 2019	April 30, 2020 July 31, 2022	April 30, 2020 July 31, 2022
Luxe 8500i†	5.x 6.x	April 30, 2027 April 30, 2032	January 31, 2026* ————	April 30, 2028* ————	April 30, 2028* ————
Luxe 6200m†	5.x 6.x	April 30, 2027 April 30, 2032	January 31, 2026* ————	April 30, 2028* ————	April 30, 2028* ————
Luxe 8700x	6.x	April 30, 2032	————	————	————

†Equinox is offering the ability to upgrade Luxe 6200m and 8500i devices from PTS 5.x to PTS 6.x in the field for a nominal fee. We are currently working closely with Equinox to finalize the upgrade execution plan and will share additional details as soon as they become available.

As Equinox will continue using their existing internal part numbers for the Luxe 6200m and 8500i devices, NCR Voyix will initiate an End of Sale for the current 1618 PTS 5.x Luxe PIDs and introduce new PTS 6.x PIDs for both models. This change will allow us to clearly distinguish between the PTS 5.x and PTS 6.x versions and support both configurations effectively moving forward.

Ingenico Payment Terminal End of Support Dates

Ingenico is no longer providing standard support or security patches for the RP457c. In the event of a compliance mandate issued by PCI or payment card brands, Ingenico will work to agree on development support to address the compliance mandate, subject to appropriate compensation as documented in a statement of work.**

Device	PCI PTS Version	NCR Voyix End of Sale	Ingenico End of Support	NCR Voyix End of Support
isc250 PCI PTS Version Varies by Part Numbers	3.x Mfr. Part Numbers ISC250-01P2193 ISC250-01P2531 ISC250-01P2395 ISC250-01P2835 ISC250-01P2183 ISC250-01P1227 ISC250-01P1857	April 30, 2020	June 30, 2020	June 30, 2020
	4.x Mfr. Part Numbers ISC250-31P2592 ISC250-31P3774	December 31, 2019	March 31, 2023	October 1, 2022
RP457c	4.x	May 31, 2022	June 1, 2023	December 31, 2023
Moby 5500 CL1	5.x Mfr. Part Numbers P5N506-12016A P5N506-10011D P5N506-12017A P5N506-10006D P5N506-12006D P5N506-12006C	To be announced	September 30, 2028*	To be announced
Lane 7000 CL2/V1	5.x Mfr. Part Numbers PRG30312951R PRG32612957R PRG30312970R PRG30312971R	August 1, 2024*	October 31, 2027*	To be announced
Lane 8000 CL2/V1	5.x Mfr. Part Numbers PRH30312953A PRH32612997A PRH30312973A	October 4, 2024*	December 31, 2027*	To be announced

NCR V:::YIX

Device	PCI PTS Version	NCR Voyix End of Sale	Ingenico End of Support	NCR Voyix End of Support
Link 2500 V1	5.x Mfr. Part Numbers PMF34611218R PMF30910412A	June 30, 2021	September 30, 2024*	To be announced
Axium EX8000	6.x Mfr. Part Numbers PMT52012322B PMT52012320B	To be announced	To be announced	To be announced

Frequently Asked Questions

DO I NEED TO REPLACE ALL MY EXPIRED PAYMENT DEVICES?

No, there is no mandate from PCI SSC or the card brands to remove expired approved devices from service. For specific information regarding usage mandates, please contact your payment processor/acquirer.

WHY DOES PCI SSC CREATE NEW REQUIREMENTS?

In an effort to keep your payment system devices secure from potential security attacks, it is necessary to regularly review, update and improve the necessary security requirements currently used to evaluate POI (point of interaction) devices (including hardware and software modules). With that in mind, the PCI Security Standards Council has agreed to update/revise all relevant security requirements and any associated test requirements every three years.

CAN PCI ENFORCE THE COMPLIANCE DEADLINE?

The PCI Security Standards Council does not enforce their compliance standards. Enforcement is typically done by the card payment brands. Communication of compliance enforcement is done through your acquiring bank or payment processor.

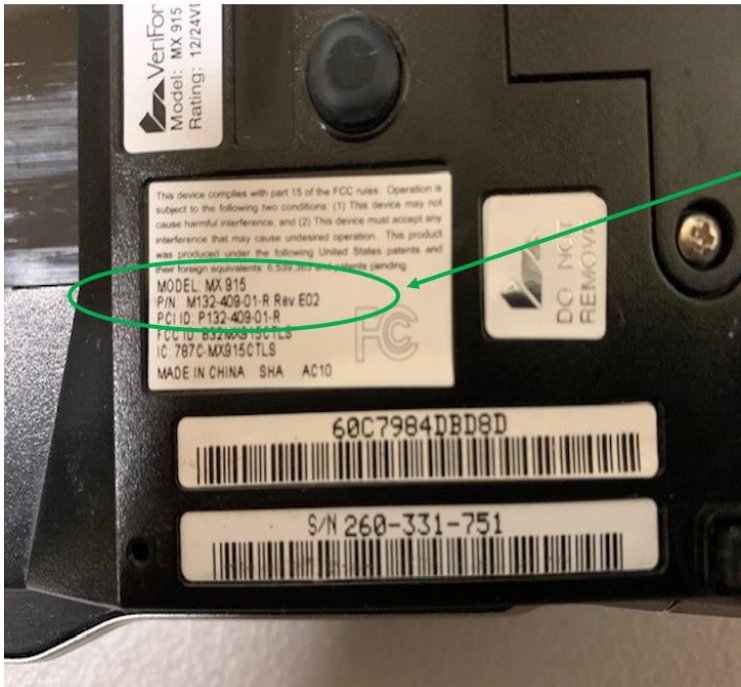## WHERE CAN I GET MORE INFORMATION ABOUT PCI SECURITY AND CARD PAYMENT BRANDS?

For general information regarding PCI security requirements and specific data security, please visit the applicable card payment brand:

o   American Express: [PCI Compliance and Data Security | American Express®](#)
o   Discover: [PCI Compliance Overview | Discover Global Network](#)
o   JCB: [JCB Data Security Program | JCB Global Website](#)
o   MasterCard: [Mastercard Site Data Protection (SDP) Program | PCI DSS Compliance](#)
o   Visa, Inc.: [Payment Card Industry Compliance | PCI DSS Compliance | Visa](#)

CAN I REPLACE OR REPAIR PCI PAYMENT DEVICES CURRENTLY IN THE FIELD AFTER THE EXPIRATION DATE?

One to one replacement of in-kind devices for repair and replacement are permitted if the replacement/repair is performed by the device's original purchaser or their agent.

How to Identify a Verifone MX PCI PTS v3 or v4 Device

PCI v3 Device
- PCI ID: P132-###-##-(Alpha Character)
- P/N: M132-###-##-(Alpha Character)

PCI v4 Device
- PCI ID: P177-###-##-(Alpha Character)
- P/N: M177-###-##-(Alpha Character)

How to Identify an Equinox L5300 PCI PTS v2 or v3 Devices

PCI v2 Device
- See "EOL PCIv2 PART #"

PCI v3 Device
- See "EOL PCIv3 PART #"

NCR V:YIX

EOL PCIv2 PART #	DESCRIPTION
010360-201R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB10
010360-202R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB15
010360-601E	PKG,L5000-CONTACTLESS BLACK
010360-611E	PKG,L5300-PCI2 PROD EMV4 BLUE COMM-BLANK
010360-612E	PKG,L5300-PCI2 PROD EMV4 CLESS BLUE COMM-BLANK
010360-615E	PKG,L5300-PCI2 PROD EMV4 GRAY COMM-BLANK
010360-621E	PKG,L5300-PCI2 DEV EMV4 CLESS BLUE COMM-TG-ETH POE
010360-623E	PKG,L5300-PCI2 PROD EMV4 BLUE COMM-ETH-SW
010360-653E	PKG,L5300-2 EMV4 CLESS COM-BLNK CBL-PUSB10
010360-654E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-RJ45
010360-655E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB
010360-656E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB

EOL PCIv3 PART #	DESCRIPTION
010360-020R	PKG,L5300 DEV-PKI
010360-103E	PKG,L5300-COMMS 3 SD-IO TG
010368-011E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-BLANK
010368-012E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-BLANK
010368-013E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-TG
010368-014E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-TG
010368-017E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-POE
010368-018E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-POE
010368-021E	PKG,L5300-PCI3 DEV EMV4 CLESS BLUE COMM-TG-ETH POE
010368-022E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-ETH-SW
010368-023E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-ETH-SW
010368-031E	PKG,L5300-PCI3 DEMO EMV4 CLESS BLU COMM-TG-ETH POE
EOL PCIv3 PART #	DESCRIPTION
010368-411E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-BLANK
010368-412E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010368-413E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-TG
010368-414E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-TG
010368-417E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-POE
010368-418E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-POE
010368-421E	PKG,L5300-PCI3 DEV EMV4 CLESS BLK COMM-TG-ETH POE
010368-422E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-ETH-SW
010368-431E	PKG,L5300-PCI3 DEMO EMV4 CLESS BLK COMM-TG-ETH POE
010368-601E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-BLANK
010368-602E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-BLANK
010368-603E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-ETH-SW
010368-604E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-ETH-SW
010368-611E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-BLANK
010368-612E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010368-613E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-TG
010368-614E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-TG

010368-617E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-POE
010368-618E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-POE
010368-621E	PKG,L5300-PCI3 DEV EMV4 CLESS BLK COMM-TG-ETH POE
010368-622E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-ETH-SW
010368-623E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-ETH-SW
010368-921E	PKG,L5300-3 DEV EMV4 CLESS BLK COMM-TG-ETH POE ENG
010380-011E	PKG,L5300s-PCI3 PROD EMV4 BLK COM-BLANK
010380-012E	PKG,L5300s-PCI3 PROD EMV4 CL-SRED BLK COM-BLANK
010380-019E	PKG,L5300s-PCI3 PROD EMV4 CL BLK COMM-TG-ETH POE
010380-021E	PKG,L5300s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-ETH PO
010380-022E	PKG,L5300s-PCI3 PROD EMV4 BLK CL-SRED COM-ETH-SW
010380-023E	PKG,L5300s-PCI3 PROD EMV4 BLK COMM-ETH-SW
010380-201E	PKG,L5300s-3 EMV4 CL-SRED COM-ETH-SW CBL-PUSB HEB
010380-203E	PKG,L5300s-3 EMV4 COM-ETH-SW CBL-PUSB HEB
010380-205E	PKG,L5300s-3 PROD EMV4 CL-SRED COM-ETH-SW ETS