Important Notification regarding the upcoming Voyix Connect Data Center Migration — Cutover Dates Approaching

This is a time-sensitive follow-up regarding the upcoming Voyix Connect (Connected Payments) migration Data Center Migration.

With cutover dates now approaching, we want to ensure all impacted customers have completed the required preparation to avoid service disruption.

Updated Cutover Schedule (No Change)
Migration will occur during scheduled maintenance windows:
- Government: February 10, 2026
- Restaurant: February 17, 2026
- Retail: February 24, 2026

While we will extend dates if necessary to support a smooth transition, network readiness must be confirmed in advance of each cutover.

Immediate Attention Required
No Action Required only if:
- You have already whitelisted Voyix Connect URLs, or
- You are a Restaurant customer subscribed to Network & Security Service (NSS)

Action May Be Required:
- If you currently whitelist IPs instead of URLs and plan to transition to URL-based rules Refer to the URL-to-IP mapping list
- Contact Customer Support if assistance is needed at 1.800.433.0355 or email: connectedpayments.support@ncrvoyix.com

Immediate Action Required Before Your Cutover Date:
If URL whitelisting is not an option, you must update firewall rules to include the following IP ranges before cutover:
- 192.75.146.0/23 (CloudFlare)
- 149.26.123.0/24 (Dayton Data Center)

Failure to complete these updates in advance may result in payment connectivity issues at cutover.

Connectivity Testing

- All customers should validate readiness prior to cutover:
  https://migrationtest.servereps.com/
- Use this test URL from your production environment to confirm the new Data Center IPs are correctly whitelisted. Testing must be completed before your scheduled cutover date.

Next Steps

- Complete firewall updates and testing immediately (if applicable)
- Share this message with network, security, and payments stakeholders within your organization
- Notify us if we need to update or add technical contacts

We are committed to delivering a more scalable, reliable, and secure platform, and timely preparation is critical to a successful transition.

Thank you for your continued partnership.

NCR Voyix Payments Networking Team

Voyix Connect (formerly known as Connected Payments)

CTE FQDNs (URL)	Common Prod (Retail)	Hospitality Prod (Restaurant)
trn.cte.servereps.com	trn.servereps.com	hsptrn.servereps.com
trn1.cte.servereps.com	trn1.servereps.com	hsptrn1.servereps.com
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