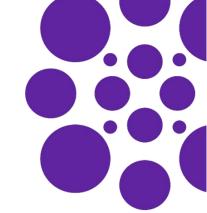# NCR VOYIX

# Aloha Takeout
# Site Survey

**Last Updated: January 19, 2024**

Use this site survey to gather information to assist you in determining the configuration required for a client wanting to install Aloha Takeout (ATO). This survey addresses the more common configuration scenarios, but does not cover every possible configuration scenario.

Client Name: _____

| Supported Order Modes | Pick Up ☐ | Walk In ☐ | Curbside ☐ | Delivery ☐ | Catering ☐ | Online ☐ |
|---|---|---|---|---|---|---|
| Default Quote Time | | | | Drive-time buffer | | |
| Additional fee amount | | | | Set Delivery Fees | | |

| Terminals/Number | Revenue Center | Use for ATO only? | Requirements met? |
|---|---|---|---|
| | | ☐ | ☐ |
| | | ☐ | ☐ |
| | | ☐ | ☐ |
| | | ☐ | ☐ |

| Printer Configuration | | Customer | | Caller ID | |
|---|---|---|---|---|---|
| Print sequence number | ☐ | Require telephone number | ☐ | Verified phone lines are analog? | ☐ |
| Print receipts at time of order | ☐ | Require last name? | ☐ | Supported caller ID box? | ☐ |
| Number of copies to print? | | Require name for Walk In? | ☐ | Number of phone lines? | ☐ |
| Print promise time? | ☐ | Store credit card information? | ☐ | Separate phone lines for takeout and delivery? | ☐ |
| Print order notes? | ☐ | Default phone type? (Home, Cell, or Business) | ☐ | | |
| Print address notes on guest check? (delivery) | ☐ | Use House Accounts | ☐ | | |
| Print address notes on kitchen chit? (delivery) | ☐ | | | | |

| Job Code Number | New | Order Taker | Cashier | Future | Driver | Dispatch | Adjust Quote Time | Authorize Credits |
|---|---|---|---|---|---|---|---|---|
| | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

| Delivery Charge Method | Amount of Percentage |
|---|---|
| Flat fee amount | |
| Check percentage | |
| Day Part | |
| Breakfast | |
| Lunch | |
| Dinner | |
| Delivery Zone | |
| 1 | |
| 2 | |
| 3 | |
| 4 | |

| Future Orders | |
|---|---|
| Release current day future orders immediately? | ☐ |
| Accept deposits? | ☐ |
| Require manager authorization for deposits? | ☐ |

| Capacity Tracking and Order Tracking | |
|---|---|
| Set Call In capacity? | ☐ |
| Set Delivery capacity? | ☐ |
| Provide manager access to override? | ☐ |

| Delivery Mapping | |
|---|---|
| Use delivery zones? | ☐ |
| Restrict delivery to certain area? | ☐ |